



Client Case Study: Supporting Covid-19 Tactical Response

The need is great and is long term

Local Authorities and Health Trusts across the country are working hard to try and identify those who are the most vulnerable during the immediate Covid-19 Crisis and beyond.

Vulnerability comes in many forms. It includes those with underlying health conditions that make Covid-19 so much more dangerous for them. It also includes those for whom the isolation brings just as much danger such as from domestic violence, inability to care for themselves and clinical depression.

People's vulnerability will not end as we emerge from the first wave of the pandemic. Regardless of whether we have future spikes in the number of cases resulting in further lockdowns, Covid-19 is now with us.

Those with vulnerabilities now, are likely to remain at risk going forward. As the crisis continues, new risks will affect more people in the form of financial deprivation, leading to social exclusion or an increased susceptibility to crime.

How we are helping

We are providing and extending the scale of data sharing across public sector partnerships.

In a matter of days, our Data Hub platform allows us to overlay information for literally dozens of health systems onto the unified family datasets we are already providing to social care and family support services.

Our software is entirely managed by configurable rules. It is already proven and produces reliable results immediately. There is no need for development and no technical testing. Our clients can immediately focus on their data content and how best to use it.

As their data comes together, our clients have the results from all new profiling scenarios they have configured and are fine tuning them to identify the most in need and the most vulnerable. To extend this further they can use our Portal, setting up new on-line data collection forms to enhance their understanding on what services have been provided and when they were delivered.

Outcomes

Overnight, all the social and health care partners are able to benefit from the new integrated views showing who needs their help the most, and what support has already been provided.

As a result of Sentinel's Data Hub platform:

- The most vulnerable people and families are identified and highlighted
- Different vulnerability scenarios trigger automated alerts to the most appropriate teams
- A chronology is built up in real-time showing the services already provided
- All appropriate agencies and teams can access the information they need about family members and family compositions
- Complex vulnerability scenarios can be created based on the compounded needs and issues across multiple family members

In a matter of a few days, our clients have transformed the way they work with their partners. Let us show you how.