

Staff are in full control and able to configure the rules for relevant data to be added, cleaned, validated and matched.

In addition to families, groups can include extended families, gangs or any associations based on common events, locations or known relationships.

Further features include:

A scoring mechanism, based on levels of risk in different factors, to flag issues that inform lead professionals that a family needs support. Different scoring rules can be applied to different scenarios and to the different teams.

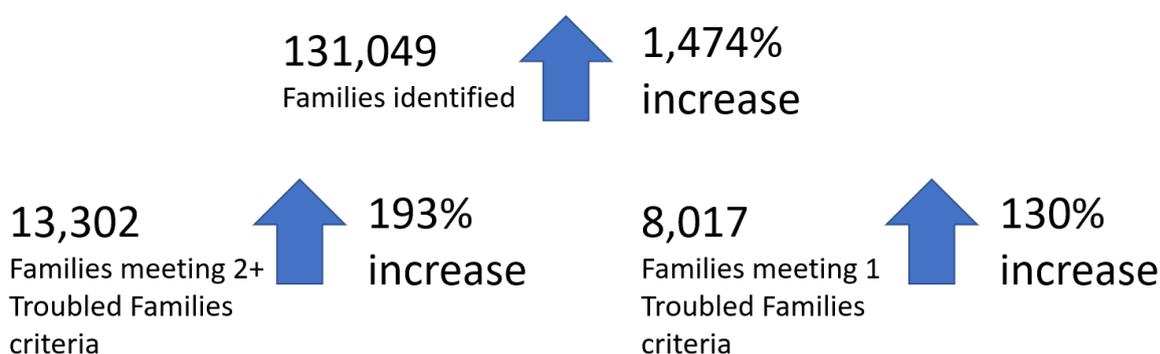
Profiling functionality, which can be provided to as many different teams as need access.

Improving outcomes

Sentinel's Think Family Data Hub has provided the council with a better understanding of families in Liverpool and the services they require.

The system immediately produced positive results by alerting the programme to significantly more families with complex needs.

Liverpool Families Programme Results



It has also contributed to an improved Data Maturity Model outcome from 'Developing' to 'Maturing' with aspects of 'Mature' – and helps to evidence local progress of the Liverpool Families Programme and wider partnership work.

Looking to the future

The Think Family Hub has the functionality and capacity to evolve to meet Liverpool's ongoing data requirements. The city council and Sentinel are currently looking at ways to incorporate predictive profiling, identifying patterns of incidents that lead to concerns.

This has the potential to support earlier and better targeting of interventions to help vulnerable individuals and family groups.